

Limited Warranty

All DeckProtect™ products carry a one-year limited warranty. Allendale Fibertech Corp. will replace your DeckProtect™ if it is defective in workmanship or materials for a period of one year from date of purchase. This warranty extends only to the original purchaser of the product

If you find your DeckProtect™ to be defective, you must contact the seller by email: sales@deckprotect.com or by phone: (800) 219-8700. Allendale Fibertech will initiate a pick-up by UPS and ship a new DeckProtect™ of the same size and color to your address. Customers are advised to keep the replacement shipping carton so that it can be used to repackage the faulty product for return shipping.

This warranty is limited to the purchase price of the product and does not cover damage to your deck or other property. DeckProtect™ is designed only to protect your decking surface from radiant heat under a professionally manufactured fire pit, fire table, or chiminea that safely contains burning materials above the surface of the DeckProtect™. Users must select a DeckProtect that is large enough to cover the area under the hot surface of the fire pit or chiminea.

No guarantee is expressed or implied that burning a fire will not be a hazard or create a risk of fire. Users are urged to follow the instructions for their fire pit or chiminea and to exercise caution and common sense whenever fire is involved.

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